



Porting Terms & Conditions

Porting Authority

I authorise the mobile number provided, the identity of the gaining service provider and the network type to be disclosed to other network providers and porting service providers and financial institutions otherwise not involved in the porting process for the purpose of routing calls, complaints handling, fraud prevention and to assist in fraud investigations, customer network fault management and routing of SMS messages to that mobile phone number after porting has taken place. I also acknowledge and agree that:

I am authorised to request porting of the mobile telephone number listed on this form, as account holder, from my current service provider, to Me Sim.

I understand that I am entering into a new agreement with Me Sim. Me Sim has advised me that all the services related to the mobile number I am porting may be disconnected from my existing service provider and may result in finalisation of my account.

- Any device that I use to access my Me Sim mobile service must be compatible with the Me Sim Mobile Device Guidelines to access services on the network.
- I will not deactivate my existing service when porting as only active mobile numbers can be ported.

I have read, understood and accepted the above Terms & Conditions to port my number to Me Sim.

Acknowledgement

I also acknowledge that Me Sim has advised me on the important information below:

- There may be costs and obligations associated with my existing mobile service and with porting my mobile number.
- I may or may not have an existing contract with my current mobile telephone service provider.
- If I have an existing contract with my existing service provider, I may incur an early termination payment
- I understand that the ability of Me Sim to transfer my number is subject to Me Sim validating that it is capable of being transferred.
- I understand that Me Sim will use reasonable efforts to notify me of the completion of the transfer on the day that it occurs or if the completion of the transfer relies on a third party, on the day that Me Sim is advised that completion had occurred.